From: JNCueto@aol.com@inetgw
To: Microsoft ATR
Date: 1/23/02 10:56pm
Subject: Microsoft Settlement

I am a customer of both Microsoft and America Online, though for as long as I have used products from both, Microsoft's performance has far outweighed that of AOL.

Considering browsers specifically, something that is very important because I deal with computer networking, security, and web design as a hobby I have found Internet Explorer to be a better product in every way.

Not only does it support all of the latest features and innovations, but it is more stable and reliable. My pages are always rendered correctly by Internet Explorer, and are rarely tolerable in Navigator even when they strictly follow the latest W3C specifications.

Navigator lacks decent support for style sheets, scripting, dynamic and extensible HTML documents and every web developer I know is beginning to turn away from any Netscape Navigator support at all.

This is not an issue of Microsoft pushing a product simply because it is their own. This is an issue of Microsoft looking out for consumers and providing a service that any web savvy person should appreciate. Anti-Microsoft sentiments are at an all-time high, but we can't let those feelings block common sense or something that is apparent from brief observation.

Thank you for taking the time and allowing me to share my views on this issue.

John N. Cueto